COMPLETE LISTING OF CLAIMS

1-21. (Cancelled).

22. (Original) A method of analyzing resources and events of a first computer comprising:

   (a) storing in a first database located within the first computer a first dataset describing the resource and event characteristics of the first computer at a first moment in time;

   (b) storing in the first database a second dataset describing the resource and event characteristics of the first computer at a second moment in time;

   (c) comparing the first dataset and the second dataset in order to determine whether the differences indicate the occurrence of an exceptional event; and

   (d) if an exceptional event has occurred, initiating an exception handling routine.

23. (Previously Presented) The method of claim 22 wherein initiating an exception handling routine comprises notifying a second computer of the exceptional event.

24. (Previously Presented) The method of claim 22 wherein initiating an exception handling routine comprises notifying a human user of the exceptional event.

25. (Previously Presented)The method of claim 23 wherein the second computer comprises a server.

26. (Previously Presented) The method of claim 23, further comprising the step: (e) the second computer transmits a response to the first computer.

27. (Previously Presented) The method of claim 26, further comprising the step: (f) the second computer stores the notification of the exceptional event in a second database.

28. (Previously Presented) The method of claim 27, further comprising the step: (g) the second computer stores the response in the second database.

29-32. (Cancelled).